User Manual pdCUE

Version 03

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2. Introduction

2.1. Overview

CUE brings a new solution to the market enabling the use of any Windows Mobile-based **Mobile Device** i.e. PDA, or Tablet PC running Microsoft® Windows® Mobile™ 2003 software for the Pocket PC, to run as a Cue System control panel. The wireless communication between the mobile device and control system is based on Wi-Fi (IEEE 802.11b or 802.11g) data communication. The mobile device is required to be equipped with a Wi-Fi module, and the control system uses a standard wireless access point connected to the CUEnet. The application for the mobile device is designed with Cue® Design Director software in mind, which is the standard programming tool for touch panel layout creation. The mobile device is required to have the pdCUE runtime software installed (supplied in the pdCUE software package). The pdCUE is suitable as the sole control panel in a system, or an additional control panel to a system. The pdCUE has excellent applications in commercial, educational, and residential systems. The advantage of the pdCUE is that it allows the user or users (anyone within the access point range) to access their control system without using a panel, but instead their PDA or Tablet PC.

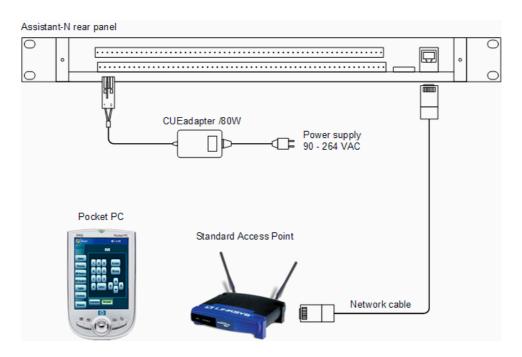
2.2. Models

This manual refers to the following products.

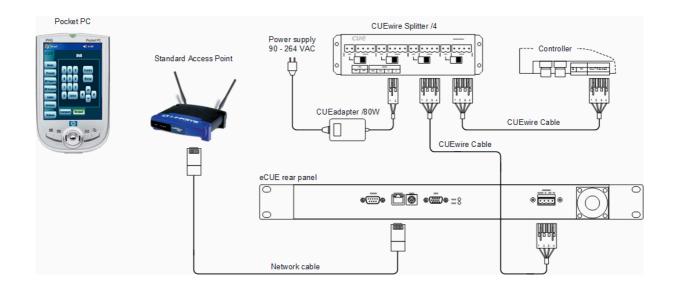
Model	Product code	Description
pdCUE-S	SW0001	Resolution 240 x 320 pixels
pdCUE-M	SW0002	Resolution 640 x 480 pixels
pdCUE-L	SW0003	Resolution 800 x 600 pixels
pdCUE-X	SW0004	Resolution 1024 x 768 pixels
pdCUE-S /d	SW0005	Resolution 240 x 320 pixels, Direct Link
pdCUE-M /d	SW0006	Resolution 640 x 480 pixels, Direct Link
pdCUE-L /d	SW0007	Resolution 800 x 600 pixels, Direct Link
pdCUE-X /d	SW0008	Resolution 1024 x 768 pixels, Direct Link

3. Connection

3.1. CUEnet Connection



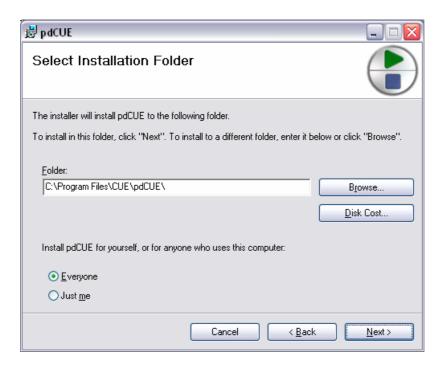
3.2. eCUE Connection



4. Software Installation

4.1. Installation of pdCUE Manager

- Before installing pdCUE Manager, ensure that Microsoft ActiveSync 3.8 synchronization software is already installed on your computer.
- 2. Run the installation file on your computer and confirm the default options.

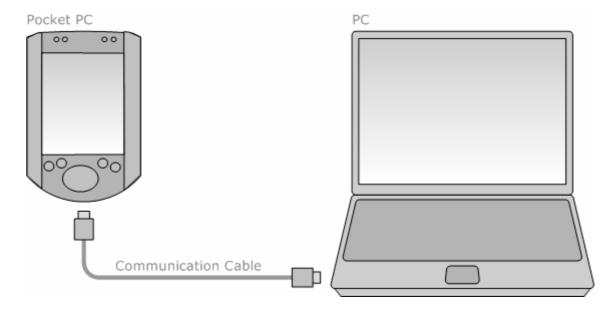


3. After successful installation, the **pdCUE Manager** program will be displayed.



4.2. Installation and Registration of pdCUE

1. Connect a Mobile Device to your computer using communication cable as described below.

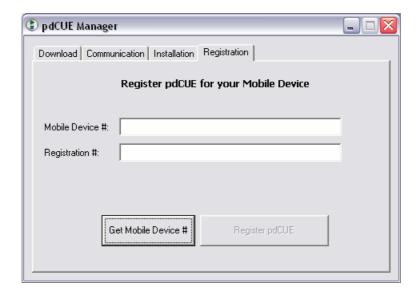


- 2. Before running pdCUE Manager, ensure that **Microsoft ActiveSync 3.8** is running and a partnership with Mobile Device is already established.
- 3. Run the pdCUE Manager program on your computer (Start-All Programs-Cue Director-pdCUE Manager).
- 4. Click the Installation tab.



5. Click on the button **Install to Mobile Device**, pdCUE will be installed on the connected device.

6. Click on the **Registration** tab...

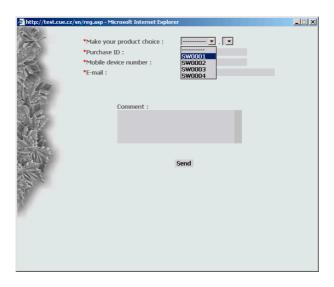


7. Proceed to online software registration at www.cuesystem.com located under Support - Software registration.

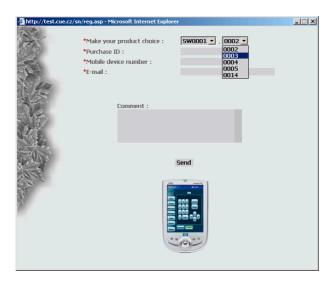
4.3. Software Registration Procedure

- 1. The online software registration is located at www.cuesystem.com under Support Software registration.
- 2. In the initial screen, **select the type** of the purchased software

SW0001 pdCUE-S SW0002 pdCUE-M SW0003 pdCUE-L SW0004 pdCUE-X SW0005 pdCUE-S /d SW0006 pdCUE-M /d SW0007 pdCUE-L/d SW0008 pdCUE-X /d



3. Select the trailing part of the serial number of the purchased software



4. Fill out all the compulsory information

Purchase ID - it is a number used for the license verification. It is stated on the printed version of the license (the purchase ID has to be written exactly as it appears on the license - upper / lower case letters matter).

Mobile device number - it is a string made of letters and digits generated by the pdCUE Manager software for registration (the Mobile device number is not case sensitive i.e. has not to be written exactly as it has been generated – upper / lower case letters do not matter).

E-mail - to this e-mail address the final copy of the registration will be forwarded to. Please type the e-mail address correctly as the data sent to your e-mail is dedicated for your later reference.



5. Receiving the registration number

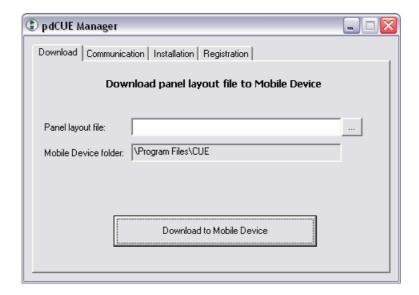
If all items are filled out correctly, the application will display your registration code. At the same time the registration code will be forwarded to your e-mail address. If any of the items is entered incorrectly, the application will announce which menu item has to be corrected.

If you try to register the same product for the second time, please contact support@cue.cz.



4.4. Downloading a Panel Layout File to pdCUE

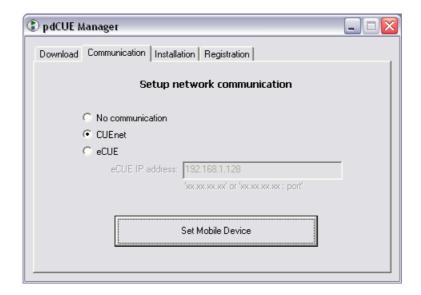
- 1. Connect a Mobile Device to your computer using a communication cable as described in the chapter titled **Installation and Registration of pdCUE**.
- 2. Run the **pdCUE Manager** program.
- 3. Click the **Download** tab.



- 4. Select the *.wdf file you wish to download to the pdCUE enabled Mobile Device.
- 5. Click the **Download to Mobile Device** button to install the application (*.wdf).

4.5. Communication Setup

- 1. Connect a Mobile Device to your computer using a communication cable as described in the chapter titled **Installation and Registration of pdCUE**.
- 2. Run the **pdCUE Manager** program.
- 3. Click on the Communication tab.
- 4. Select one of the options and click the **Set Mobile Device** button.



5. Software and Firmware License

END-USER NOTICE AND LICENSE AGREEMENT FROM CUE, a.s.

NOTICE TO END-USER: CAREFULLY READ THE FOLLOWING LEGAL AGREEMENT (THIS "LICENSE"). INSTALLATION OR USE OF THE ENCLOSED CUE, a.S. SOFTWARE PROGRAMS (COLLECTIVELY, "SOFTWARE") ON YOUR COMPUTER SYSTEMS OR HARDWARE DEVICES CONSTITUTES YOUR ACCEPTANCE OF THESE TERMS. IF YOU DO NOT AGREE TO THE TERMS OF THIS LICENSE, PROMPTLY DELETE THE SOFTWARE FROM YOUR COMPUTER SYSTEMS AND HARDWARE DEVICES, DESTROY ANY COPIES YOU MADE OF THE SOFTWARE OR ANY INSTALLATION MEDIA OF THE SOFTWARE INCLUDED WITH YOUR SYSTEM, AND DISPOSE OF ALL WRITTEN MATERIALS IN YOUR POSSESSION REGARDING THE SOFTWARE.

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6. Warranty Conditions

Warranty Duration

CUE, a.s. provides warranty for all CUE products for a period of 3 years from the day of purchase. The provided warranty for touch screens is 2 years from the day of purchase. CUE accepts reclamation of the unit if 5 or more pixels do not work properly (2 pixels that touch count as 1 pixel). The warranty provided for rechargeable accumulators is 6 months from the day of purchase.

Liability

CUE is not liable for any consequential damage caused by CUE products including any loss of profits, incidental or consequential damages or any claims made by a third parties.

General Warranty Terms

- a) CUE warrants that its products are without defects in material and are fully functional for the duration of the warranty.
- b) Warranty repairs are free of charge. The customer will send the damaged device to CUE at their cost.
- c) All warranty repairs and after warranty services are made at CUE premises. It is strictly prohibited to repair CUE products or to change any accessory parts, except those parts with limited service life. CUE is not liable for consumables or parts with limited service life (lamps, batteries etc.)
- d) The warranty further does not apply to the following cases
 - Damages caused by operating the system not according to the conditions defined in user manual or instruction (wrong power supply voltage, operation outside preferred temperature range, operation in humid environment, and mechanical damages).
 - Damages caused by faulty service, maintenance, connection, and use of other than original connection cable.
 - Damage caused by accidents i.e. incidental or unpredictable impacts (fire, earthquake, flood, thunder, strong electric induction, water, strong wind, theft, vandalism etc.)

After Warranty Services

- a) All warranty repairs are normally on a 'back to base' basis, as defined in 3 c)
- b) All out of warranty repair costs will be fully charged to the customer.
- c) In cases where our staff is called to assist on location, cost of transportation and time will be at the customers cost.

7. Notes		